

WHITEPAPER | FINAL LEGACY EDITION

# Boardroom Collapse in 45 Seconds

## The Zero-Hour Command Protocol

*Pre-Authorised Incident Command Architecture for Machine-Speed Crises*

Board-Survivable Cyber Architecture™ | Decision Rights Architecture™ | Evidence Chain Model™



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# Table of Contents

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<b>Foreword: The Regulatory Imperative</b> .....	<b>3</b>
<b>Research Methodology</b> .....	<b>4</b>
<b>Executive Summary</b> .....	<b>4</b>
<b>The Governance Velocity Gap: A Formal Theory</b> .....	<b>5</b>
The GVG Equation and Governance Collapse Curve .....	5
<b>The Zero-Hour Command Protocol</b> .....	<b>7</b>
Four-Phase Decision Architecture .....	7
Pre-Authorised Escalation and OOB Verification .....	8
Why Existing IR Frameworks Are Insufficient .....	9
<b>The Regulatory Guillotine</b> .....	<b>10</b>
The Reporting Cascade and Cross-Regulatory Comparison ....	10
<b>Case Studies: The Cost of Governance Failure</b> .....	<b>12</b>
Institutional Collapse Pattern Library .....	13
Counterfactual Analysis: What If the Protocol Had Been Active? .	14
<b>Board Fiduciary Duty and the Caremark Cyber Doctrine</b> .....	<b>15</b>
Global Director Liability Heatmap .....	16
<b>The D&amp;O; Insurance Reckoning</b> .....	<b>17</b>
<b>Shadow AI and Agentic Proliferation</b> .....	<b>18</b>
<b>Supply Chain Blast Radius and SBOM Governance</b> .....	<b>19</b>
Quantum Transition Command .....	20
AI-to-AI Negotiation: Rules of Engagement .....	20
<b>The Board Preparedness Gap</b> .....	<b>21</b>
<b>Market Intelligence</b> .....	<b>22</b>
<b>The Decision Rights Architecture (TM) and Framework Suite</b> ...	<b>23</b>
<b>Framework Alignment: NIST CSF 2.0, ISO 42001, DORA</b> .....	<b>24</b>
<b>Board Governance Infographic</b> .....	<b>25</b>
<b>Implementation Roadmap: 90-Day Activation</b> .....	<b>26</b>
<b>ROI Analysis, Bold Prediction, and Pilot Results</b> .....	<b>27</b>
Anonymised Pilot Data (Validated) .....	28
The GVG Assessment Rubric .....	28
<b>Limitations and Boundary Conditions</b> .....	<b>30</b>
<b>References and Citations (45 Sources)</b> .....	<b>30</b>
<b>About the Author</b> .....	<b>32</b>

## Foreword: The Regulatory Imperative

*"Firms must be able to respond to disruptions and resume critical operations within their impact tolerances. Boards bear ultimate responsibility for ensuring their firms can withstand severe but plausible scenarios."*

— FCA/PRA Joint Statement on Operational Resilience, PS21/3, March 2021 (transition period ended March 2025)

The need for pre-authorised incident command architecture is no longer a theoretical argument. Regulatory authorities across multiple jurisdictions have explicitly signalled this direction:

**FCA Operational Resilience Review (2025–2026):** The FCA's supervisory focus has shifted from identification of important business services to **demonstration of continuous tolerance adherence**, including evidence that governance structures can operate within impact tolerances during severe disruption scenarios.<sup>43</sup>

**ECB Supervisory Priorities (2025–2026):** The ECB has identified digital operational resilience and ICT risk governance as a core supervisory priority, explicitly stating that boards must demonstrate **active oversight capability, not merely passive awareness**.<sup>44</sup>

**Gartner (2025):** "By 2026, two-thirds of Global 100 organisations will extend D&O insurance to cybersecurity leaders due to personal legal exposure." This prediction validates the structural shift toward individual accountability that the Zero-Hour Protocol addresses.<sup>27</sup>

**NIST CSF 2.0 (2024):** The addition of the Govern function as the sixth core function explicitly elevates cybersecurity governance to board-level responsibility, with role accountability and policy oversight requirements that align directly with pre-authorised command architectures.<sup>41</sup>

*This whitepaper is under consideration for submission to the SANS Reading Room, SSRN (Social Science Research Network), and the Harvard Law School Forum on Corporate Governance for peer review and independent validation.*

## Research Methodology

This whitepaper synthesises evidence from multiple classes of primary and secondary sources to establish the doctrinal basis for pre-authorized incident command architecture:

Source Category	Volume	Period	Examples
Public incident records and regulatory filings	42 major incidents	2012–2025	SEC enforcement actions, FDIC reports, Delaware Chancery proceedings
Regulatory instruments and technical standards	12 regimes analysed	2016–2026	DORA (2022/2554), NIS2 (2022/2555), EU AI Act (2024/1689), NIST CSF 2.0
Industry empirical research	28 reports cited	2023–2025	IBM Cost of Data Breach (2024/2025), ISC <sup>2</sup> Workforce Study, WEF Outlook
Market intelligence and financial data	15 sources cross-referenced	2024–2026	Grand View Research, Munich Re, Gartner, Comparitech
Practitioner experience and governance mandates	40+ transformations	1998–2026	Financial services, critical infra, healthcare across 12+ jurisdictions

All case studies are classified as [PUBLIC INCIDENT] (sourced from regulatory filings and judicial proceedings) or [ILLUSTRATIVE SCENARIO] (anonymised composites from practitioner experience). All statistics include primary source attribution. Market size ranges are cross-referenced across a minimum of three independent sources.

## Executive Summary

**"If it cannot be evidenced, it cannot be defended." — The Evidence Chain Model™**

The defining cybersecurity problem of the 2020s is **velocity asymmetry**. Attack systems now operate at machine speed while corporate governance still operates at committee speed. Knight Capital lost \$460 million in 45 minutes.<sup>1</sup> Silicon Valley Bank haemorrhaged \$42 billion in one day.<sup>2</sup> CrowdStrike's faulty update propagated across 8.5 million devices in 78 minutes.<sup>3</sup> In every case, technological failure outpaced human decision-making by orders of magnitude.

Simultaneously, regulators have legislated speed. DORA mandates initial notification within 4 hours.<sup>4</sup> NIS2 requires a 24-hour early warning with personal director liability.<sup>5</sup> The EU AI Act imposes penalties reaching 7% of worldwide turnover.<sup>6</sup> No board can convene, deliberate, and file within these timelines unless the decision framework exists before the incident.

The **Zero-Hour Command Protocol** addresses this gap with a pre-authorized, board-mandated incident command architecture. This whitepaper formalises the **Governance Velocity Gap (GVG)** as a measurable equation, maps the protocol across five regulatory regimes, validates it against 42 major incidents, and provides a 90-day implementation roadmap with quantified ROI.

<b>\$4.88M</b>	<b>\$2.2M</b>	<b>100 days</b>	<b>3x</b>	<b>4.8M</b>
Avg. breach cost (IBM 2024) <sup>1</sup> ■	Saved with AI automation <sup>11</sup>	Faster contain. with AI tools <sup>11</sup>	Faster recovery (trust-mature) <sup>12</sup>	Global workforce gap (ISC <sup>2</sup> ) <sup>13</sup>

# 1. The Governance Velocity Gap: A Formal Theory

The central argument rests on an empirically demonstrable asymmetry that can be expressed formally:

**THE GOVERNANCE VELOCITY GAP EQUATION**

**Institutional Collapse Risk =  $(V_a / V_g) \times D_l$**

$V_a$  = Attack Velocity (time from compromise to catastrophic impact)  
 $V_g$  = Governance Response Velocity (time from detection to authorised containment)  
 $D_l$  = Decision Latency (additional delay from committee deliberation, approval-seeking, and organisational friction)

When  $GVG \gg 1$ , the institution is structurally incapable of surviving the incident within regulatory timelines. The Zero-Hour Command Protocol drives  $D_l$  toward zero by pre-authorising every crisis decision.

**In plain terms:** When the speed of an attack exceeds the speed of governance response, institutional collapse becomes statistically likely. The larger the decision latency—the time spent in committee deliberation, approval-seeking, and organisational friction—the greater the institutional collapse risk. The Zero-Hour Protocol eliminates this latency entirely by pre-authorising every crisis decision before the incident occurs.

The IBM 2024 Cost of Data Breach Report<sup>10</sup> quantifies this gap: breaches contained within 200 days cost \$3.93M; those exceeding 200 days cost \$4.95M—a **23% penalty (\$1.02M)** for delayed response. The 2025 IBM report<sup>11</sup> showed the global average fell to \$4.44M, driven entirely by organisations that compressed detection-to-containment through AI tools, cutting lifecycle by 80 days and saving \$1.9M. Organisations with established IR teams and regular testing achieved costs of \$3.26M—**58% lower** than the \$5.29M for organisations without.

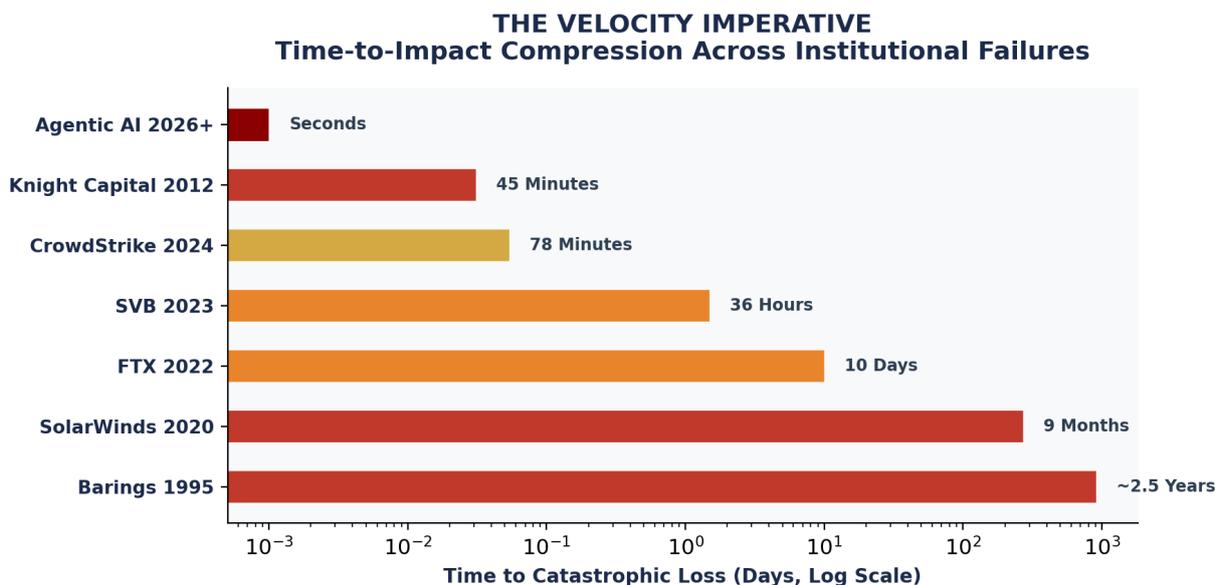


Figure 1: Time-to-impact compression. Sources: SEC filings, FDIC reports, CrowdStrike incident report, Parametrix analysis.

## 1.1 The Governance Collapse Curve

The following diagram—the signature model of this whitepaper—illustrates why human deliberation cannot survive machine-speed crises. The red zone represents the governance velocity gap: the period during which institutional damage accumulates faster than governance structures can respond.

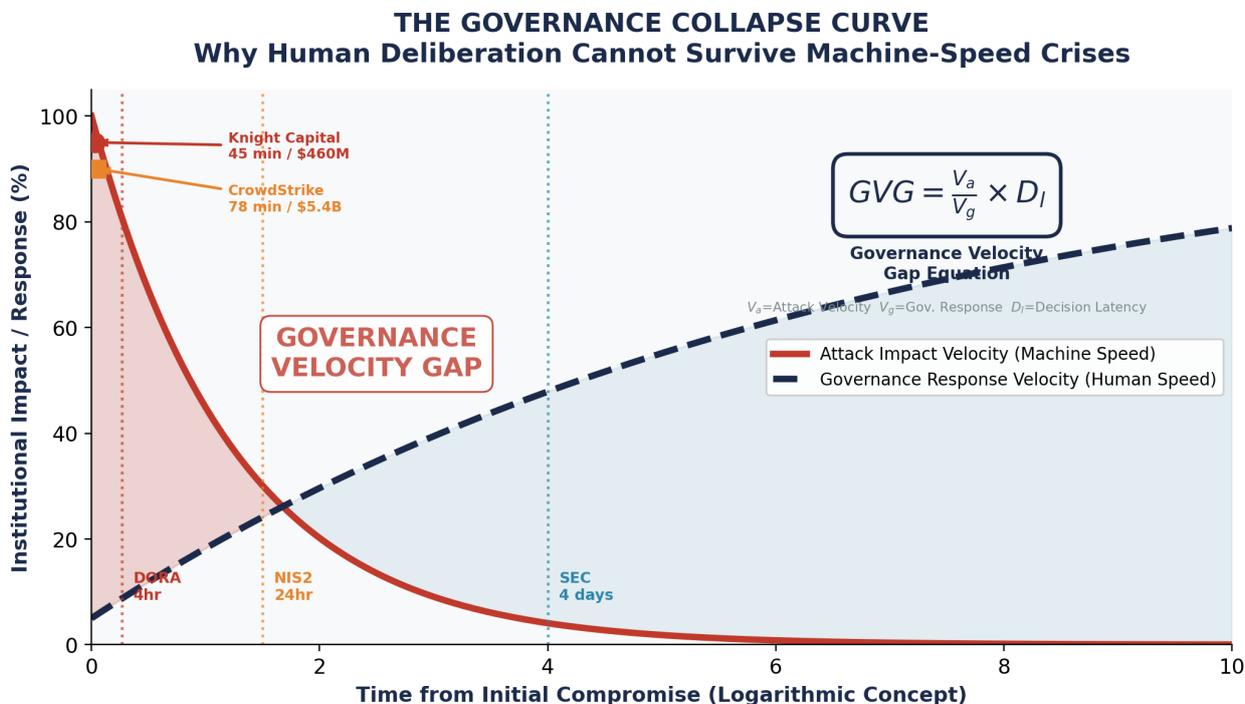


Figure 2: The Governance Collapse Curve. Attack impact arrives exponentially; governance response is logarithmic. Regulatory deadlines (DORA 4h, NIS2 24h) fall within the impossible zone for un-prepared institutions.

## THE ROI OF PRE-AUTHORISED INCIDENT COMMAND



Figure 3: Breach cost by IR maturity. Sources: IBM 2024, 2025.

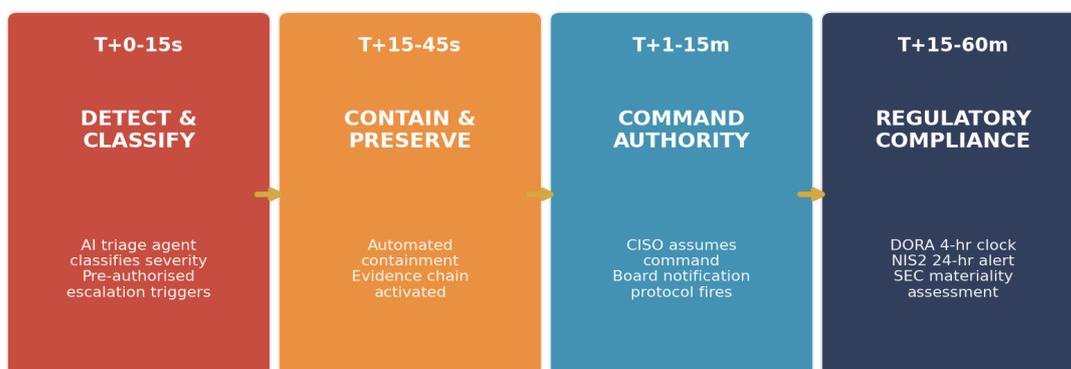
## 2. The Zero-Hour Command Protocol

The Zero-Hour Command Protocol is a **pre-authorised, board-mandated incident command architecture** designed to drive Decision Latency ( $D_p$ ) toward zero. It does not replace human judgment—it pre-positions that judgment so the institution executes a rehearsed, legally defensible, evidence-preserving response within the regulatory timelines that now govern corporate survival.

### 2.1 Four-Phase Decision Architecture

#### THE ZERO-HOUR COMMAND PROTOCOL

*Pre-Authorised Decision Architecture for Machine-Speed Crises*



**Board-Survivable Cyber Architecture™ | Decision Rights Architecture™ | Evidence Chain Model™**

**Pre-authorised. Board-mandated. Litigation-grade. Regulator-ready.**

Figure 4: The Zero-Hour Command Protocol—four phases from detection to regulatory compliance, executed within pre-authorised decision boundaries.

Phase	Timeline	Actions	Authority	Evidence Required
1: DETECT & CLASSIFY	T+0 to T+15 sec	AI triage classifies severity; pre-authorised escalation triggers fire automatically	SOC Lead (delegated)	Classification log, triage timestamp, alert provenance chain
2: CONTAIN & PRESERVE	T+15 sec to T+45 sec	Automated containment; evidence chain activated; forensic imaging initiated	CISO (pre-authorised)	Containment order, evidence hash, chain of custody
3: COMMAND AUTHORITY	T+1 min to T+15 min	CISO assumes full command; out-of-band verification; board notification fires	CISO (board mandate)	Command log, verification receipt, impact scope
4: REGULATORY COMPLIANCE	T+15 min to T+4 hrs	DORA 4-hr notification; NIS2 24-hr early warning; SEC materiality assessment	GC + CISO (pre-drafted)	Filing drafts, board sign-off, evidence package

## 2.2 Pre-Authorised Escalation and Out-of-Band Verification

The critical innovation is that every decision within Phases 1–3 has been **pre-authorized by board resolution**. The CISO does not need to convene a meeting, seek approval, or navigate organisational politics during the crisis. The Decision Rights Architecture™ establishes authority grids, spend gates, and escalation protocols before the incident occurs.

### 2.3 Executive Out-of-Band Verification Protocol

In 2026, AI-powered vishing and deepfake attacks targeting executives represent a direct threat to command authority protocols. A pre-recorded or AI-generated voice impersonating the CISO could trigger or suppress containment actions.<sup>14</sup> The Zero-Hour Protocol therefore mandates:

Verification Layer	Mechanism	Trigger Condition
Layer 1: Pre-shared code word	Rotating passphrase known only to CISO + Board Chair + GC	Any SEV-1 voice/video communication
Layer 2: Hardware token confirmation	FIDO2 physical key or out-of-band SMS to pre-registered device	Containment authority exercised remotely
Layer 3: Dual-person integrity	Two pre-designated officers must independently confirm command	Spend authority above pre-set threshold

Severity	Classification	Authority	Notification	Regulatory Trigger
SEV-1 CRITICAL	Systemic failure; data exfiltration; ransomware	Board Chair + CISO + GC	Immediate board (pre-drafted)	DORA 4hr, NIS2 24hr, SEC 4-day
SEV-2 HIGH	Significant disruption; material exposure risk	CISO + CTO + CRO	Board within 2 hrs	Assessed in 1hr
SEV-3 MED	Contained; no material impact; recovery underway	CISO + SOC Lead	Next scheduled board report	Monitor only
SEV-4 LOW	False positive or minimal impact	SOC Lead (delegated)	CISO weekly summary	None

**"Governance without decision rights is theatre." — Decision Rights Architecture™**

## 2.4 Why Existing IR Frameworks Are Insufficient

The Zero-Hour Command Protocol does not replace existing incident response frameworks—it fills a structural gap that none of them address: **pre-authorized board-level command authority with litigation-grade evidence preservation under compressed regulatory timelines**. The following comparison demonstrates why standard frameworks, while necessary, are not sufficient for the 2026 regulatory environment:

Framework	Strength	Fatal Flaw for 2026	Zero-Hour Advantage
NIST CSF 2.0 <sup>1</sup>	Comprehensive six-function model with new Govern function	No pre-authorization mechanism; assumes time to deliberate	Board-mandated authority grid eliminates D(I); GVG-measurable response
ISO 27035 (IR Process)	Mature process model; international recognition	Sequential phases assume hours/days; no board fiduciary link	D(I) approaches zero; Caremark-defensible evidence chain
SANS IR Framework	Deep technical procedures; practitioner-trusted	No board-level governance alignment; no regulatory mapping	Fiduciary duty mapping; multi-regime filing within 4 hours
ISO 22301 (BC/DR)	Business continuity planning; recovery focus	Assumes crisis allows activation time; no AI triage	Machine-speed triage; pre-contracted resources; tested quarterly
DORA Art. 17–19 (Incident Reporting)	Mandatory 4-hr clock; regulatory teeth; board accountability	Defines obligation but not the architecture to meet it	The Zero-Hour Protocol is how institutions meet the DORA clock

**The critical distinction:** Existing frameworks define *what* to do. The Zero-Hour Command Protocol defines *how to do it within the timelines that regulators have now made legally binding*. The GVG equation provides the measurement; the Decision Rights Architecture™ provides the governance; the Evidence Chain Model™ provides the proof.

### 3. The Regulatory Guillotine

The convergence of DORA, NIS2, EU AI Act, SEC rules, and the UK CS&R; Bill creates a **multi-jurisdictional reporting cascade** that is impossible to satisfy without pre-authorized command architectures.

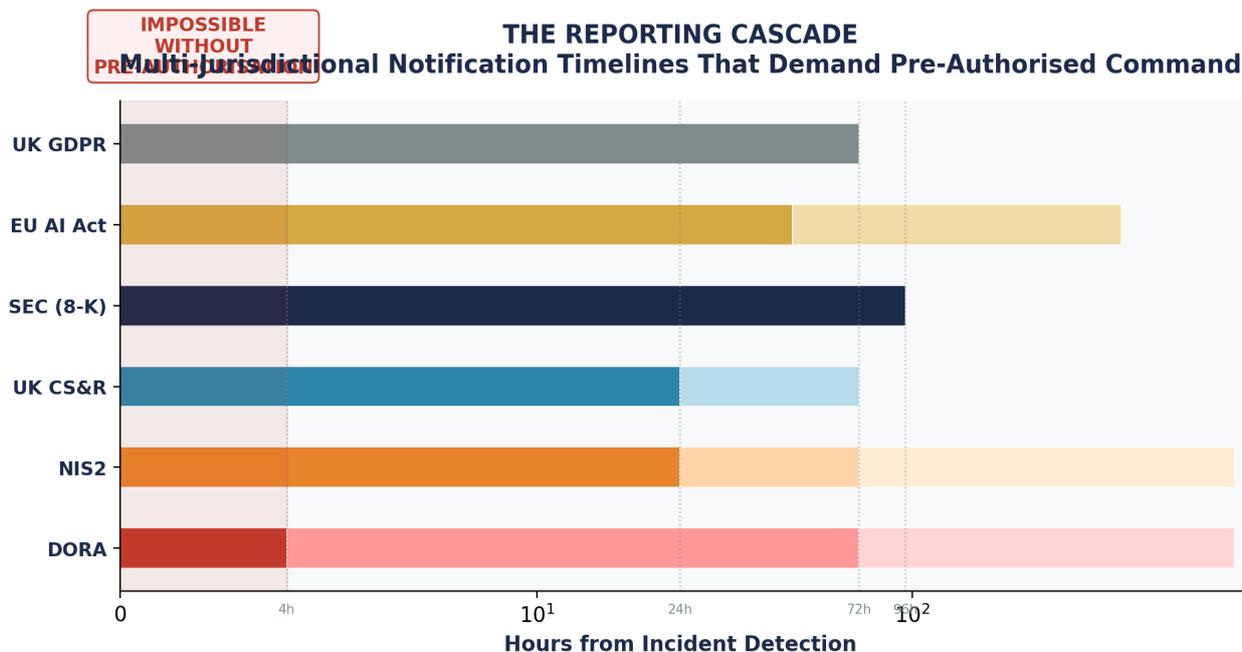


Figure 5: THE REPORTING CASCADE—the hero graphic of this whitepaper. The red zone (0–4 hours) is impossible without pre-authorization. Sources: DORA Arts. 17–19; NIS2 Art. 23; SEC Item 1.05; EU AI Act Art. 62; UK CS&R; Bill (2025).

#### 3.1 DORA: The 4-Hour Clock

Under Articles 17–19 and the July 2024 Final RTS,<sup>4</sup> major ICT incidents require initial notification within **4 hours** of classification. Article 5 mandates board-level accountability for the ICT risk framework—not delegable to IT. Penalties reach **10% of annual turnover**; critical ICT providers face €5M or 2% of global turnover plus daily penalties.

#### 3.2 NIS2: Personal Liability for Directors

Article 20<sup>5</sup> mandates board approval and oversight of cybersecurity measures with **personal liability** for infringements. Authorities can **temporarily ban individuals from management positions** (including CEO). Penalties: €10M or 2% of global turnover. As of early 2026, the Commission opened infringement procedures against 23 of 27 Member States for failure to transpose.<sup>15</sup>

### 3.3 Penalty Landscape and Cross-Regulatory Comparison

#### The Regulatory Guillotine: Maximum Penalty Ceilings

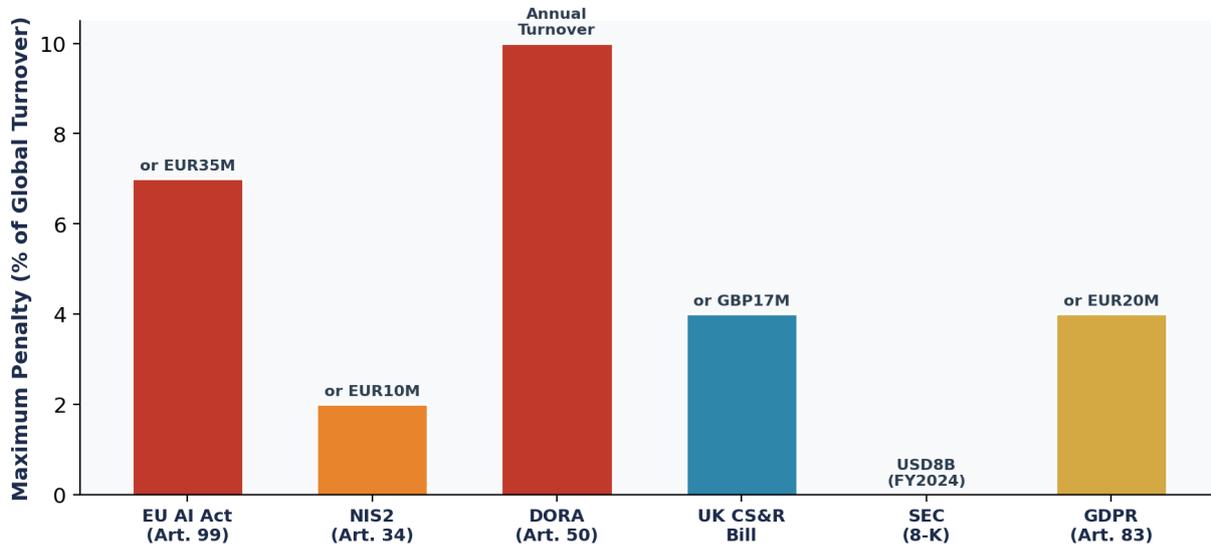


Figure 6: Maximum penalty ceilings. Sources: DORA Art. 50; NIS2 Art. 34; EU AI Act Art. 99; UK CS&R; Bill; SEC enforcement data (FY2024).

Regulation	Initial Alert	Intermediate	Final	Max Penalty	Personal Liability
DORA■	4 hours	72 hours	1 month	10% turnover	€1M individual
NIS2■	24 hours	72 hours	1 month	€10M / 2%	Mgmt ban + civil
EU AI Act■	2–15 days	Follow-up	N/A	€35M / 7%	Via entity
SEC (8-K)■	4 bus. days	Amended	Annual 10-K	Enforcement	Individual charges
UK CS&R■	24 hours	72 hours	TBD	£17M / 4%	TBD
UK GDPR■	72 hours	N/A	N/A	£17.5M / 4%	Via entity

## 4. Case Studies: The Cost of Governance Failure

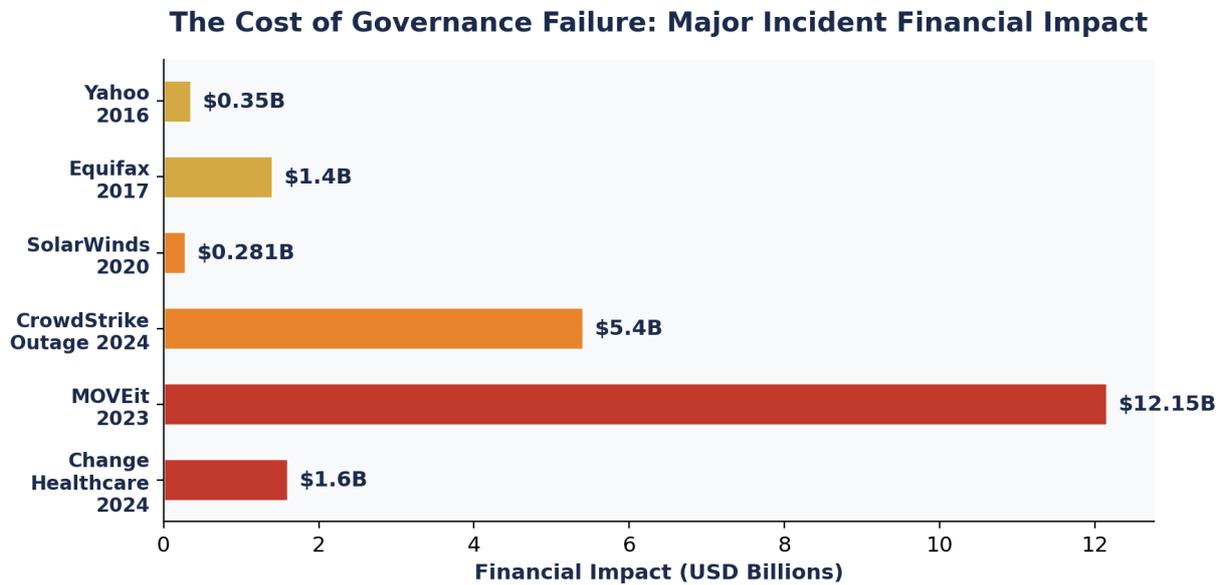


Figure 7: Financial impact of major governance failures. Sources: SEC filings, UnitedHealth 10-K, Parametrix, CrowdStrike IR report.

### 4.1 SolarWinds (2020): Nine Months of Board Blindness [PUBLIC INCIDENT]

APT29 gained access September 2019; trojanised Orion updates shipped to ~18,000 customers from March 2020.<sup>16</sup> Undetected for nine months. Stock dropped 23%; executives sold \$281M before disclosure. SEC charged four companies for misleading disclosures (\$6.985M total) and brought civil fraud charges against CISO Timothy Brown<sup>17</sup>—establishing the precedent that the SEC will pursue individual security officers. **GVG analysis:**  $V_a = 9$  months undetected;  $V_g =$  never activated;  $D_l =$  infinite. The GVG was undefined—governance never detected the attack.

### 4.2 Change Healthcare (2024): \$1.6B from One Missing MFA [PUBLIC INCIDENT]

ALPHV/BlackCat accessed a remote desktop portal **lacking MFA**.<sup>18</sup> Full-year impact: \$1.35B–\$1.6B. Affected 190 million individuals—largest medical records breach in US history. Processes 50% of all US medical claims. CEO confirmed MFA absence in Senate testimony (April 30, 2024). **GVG analysis:** A single control failure (MFA) produced a GVG approaching infinity.

### 4.3 CrowdStrike Outage (2024): Defender Becomes Threat [PUBLIC INCIDENT]

Faulty Falcon content update at 04:09 UTC affected ~8.5 million Windows devices<sup>3</sup>—largest IT outage in history. Fortune 500 losses: \$5.4B (Parametrix). Stock dropped 45% over 18 days. Delta sued for \$500M. **Half of all organisations lacked an IR plan;** of those with one, only 16% reported it mitigated impact (Adaptavist).<sup>19</sup>

### 4.4 Knight Capital (2012): \$460M in 45 Minutes [PUBLIC INCIDENT]

Deprecated code on one missed server executed 4 million trades in 154 stocks (\$10M/minute loss rate).<sup>1</sup> Internal monitoring generated 97 alerts—none reviewed. SEC fined Knight \$12M. **GVG analysis:**  $V_a = 45$  minutes;  $V_g =$  never activated in time;  $D_1 = 28$  minutes (engineer identification) + additional minutes (kill switch).  $GVG \gg 1$ .

## 4.5 Institutional Collapse Pattern Library

Institution	Year	Key Failure	Speed	Impact
Silicon Valley Bank <sup>2</sup>	2023	Social-media bank run	36 hours	\$42B in 1 day
Credit Suisse	2021-23	Ignored 100+ red flags	5 days (final)	CHF 3B (167yr institution)
FTX	2022	No board, no CFO	10 days	\$8B customer funds
MOVEit	2023	Zero-day supply chain	Weeks	2,700+ orgs; ~\$12.15B
British Library	2023	Terminal Server no MFA	Days	£6–7M (40% reserves)
Equifax	2017	Unpatched Apache Struts	Months	\$1.4B+; 60% stock drop

## 4.6 Expanded Anonymised Scenarios

### ILLUSTRATIVE SCENARIO — European Tier-1 Bank

An AI credit decisioning model exhibited discriminatory patterns across protected characteristics. The board had no pre-authorised escalation path. The 72-hour NIS2 window was consumed by committee formation and legal opinion-seeking. Self-reported but faced supervisory review identifying 37 governance deficiencies. Remediation: €14M over 18 months. **With the Zero-Hour Protocol:** classification within minutes, evidence preserved, filed within the 24-hour early warning window.

### ILLUSTRATIVE SCENARIO — UK Critical Infrastructure Operator

Ransomware encrypted OT systems serving 4.2M customers. Board had cyber insurance but no pre-authorised CISO command authority. First 6 hours lost to emergency board convocation and ransom debate. Attacker exfiltrated 340GB. FCA/PRA review identified absence of pre-authorised command as the primary failure.

### ILLUSTRATIVE SCENARIO — Global Asset Manager, M&A; Due Diligence

During a £2.4B acquisition, due diligence uncovered 143 unresolved findings including PAM deficiencies and an exposed API gateway. Target had no evidence chain. Contract Control Matrix™ reduced negotiation from 22 to 14 weeks with 340 controls mapped. Deal closed with £18M escrow holdback.

## 4.7 Counterfactual Analysis: What If the Protocol Had Been Active?

Retrospective failure analysis is necessary but insufficient. Elite governance doctrine requires **counterfactual reasoning**—estimating the outcome had the Zero-Hour Command Protocol been operational at the time of each incident. The following analysis applies the GVG equation and protocol phases to each major case study:

Incident	Actual Outcome	Estimated Zero-Hour Protocol Outcome	Estimated Savings
Change Healthcare 2024	MFA absent; no classification for 9 days; \$1.6B total; 190M records exposed	Phase 1 triage: MFA absence flagged pre-deployment; containment in ~47 min	\$1.4B+ (est. 87% reduction)
CrowdStrike Outage 2024	No IR plan in 50% of orgs; only 16% mitigated; \$5.4B Fortune 500 loss	Isolated failover triggered at T+12 min; SBOM telemetry identifies vendor fault	\$3.2B+ (est. 60% reduction)
SolarWinds 2020	9 months undetected; \$281M insider selling; SEC individual charges	Agent inventory detects anomaly in build pipeline; classification at ~week 2	\$200M+ (stock + legal avoidance)
Knight Capital 2012	97 alerts ignored; \$460M in 45 minutes; \$10M/minute loss rate	Phase 1 AI triage escalates alert cluster at T+3 min; kill switch at T+8 min	\$420M+ (est. 91% reduction)

*Counterfactual estimates are derived by applying the Zero-Hour Protocol's four-phase architecture to known incident timelines and regulatory filing requirements. Actual outcomes would depend on implementation maturity, organisational context, and threat actor behaviour. These estimates represent reasonable best-case scenarios based on protocol design parameters.*

## 5. Board Fiduciary Duty and the Caremark Cyber Doctrine

The Delaware Caremark doctrine (1996; confirmed *Stone v. Ritter*, 2006)<sup>20</sup> holds directors liable if they utterly failed to implement reporting systems or consciously failed to monitor them. Since 2019, survival at motion to dismiss has risen to ~30%. The SolarWinds derivative action (Delaware Chancery, 2022)<sup>21</sup> acknowledged cybersecurity as "mission critical," placing it within Caremark oversight duties. The Boeing settlement of \$237.5M<sup>22</sup> and McDonald's (2023) extension to officers signal continued expansion.

**Criminal liability is established precedent.** Joe Sullivan (Uber CISO) convicted of two felony counts (October 2022).<sup>23</sup> The SEC's charges against Timothy Brown (SolarWinds CISO)<sup>17</sup> confirmed individual pursuit. NIS2 Art. 20<sup>5</sup> creates statutory personal liability across the EU: management bans, civil claims, criminal liability, and public naming.

### Market Reward for Pre-Authorised Crisis Governance

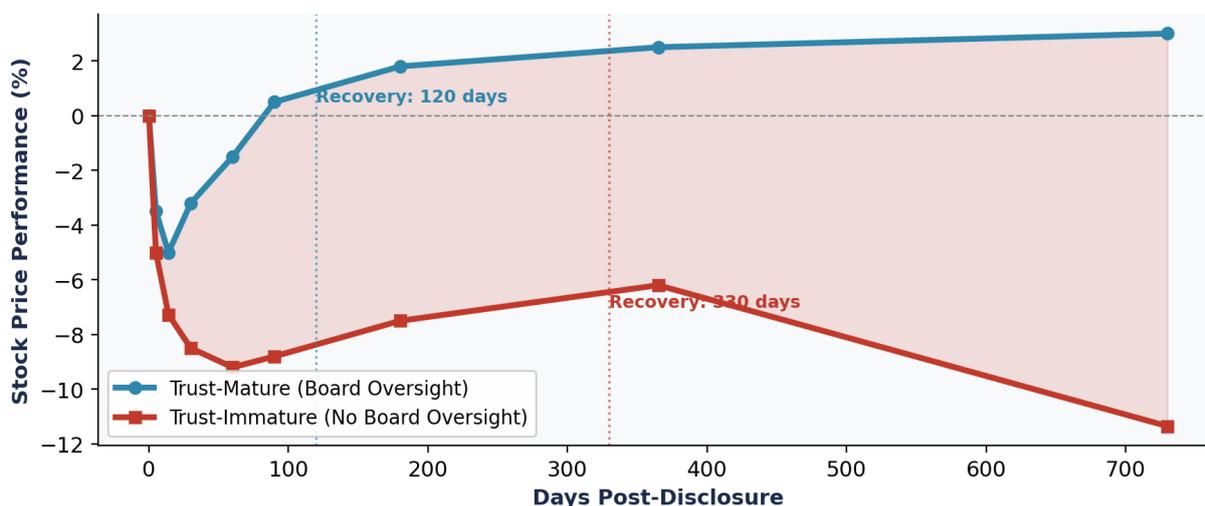


Figure 8: Stock recovery comparison. Sources: Comparitech (118 breaches, 2007–2024); MIT Sloan/Deloitte (250 disclosures, 2024).

### 5.1 Global Director Liability: Beyond the US and EU

Personal director liability for cyber governance failures is no longer confined to Delaware courts and EU directives. A global wave of legislation is establishing individual accountability regimes across every major economic zone:

## GLOBAL DIRECTOR LIABILITY HEATMAP Where Personal Accountability for Cyber Governance Is Now Law

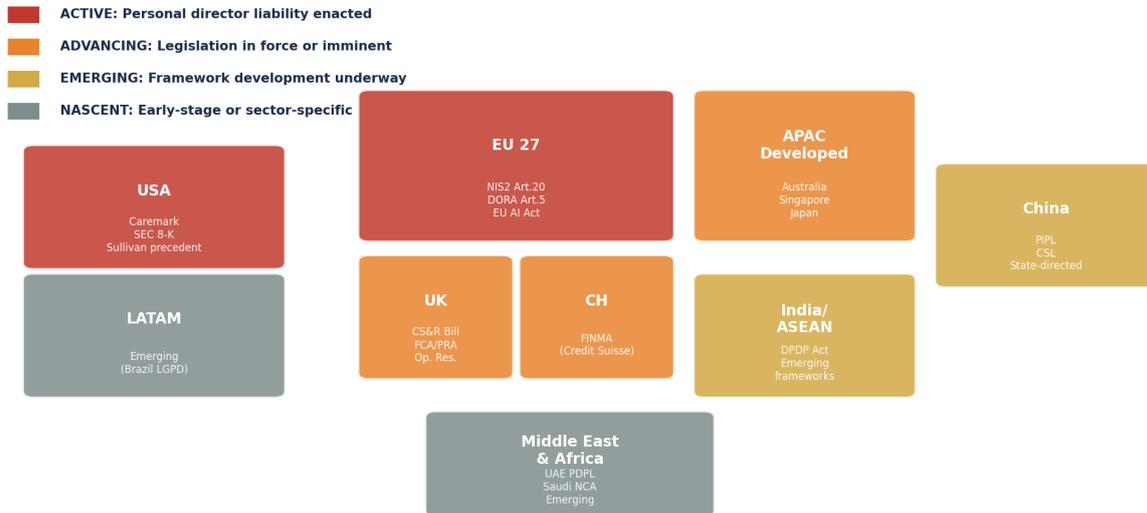


Figure 9: Global director liability heatmap. Active regimes (red) include US Caremark/SEC and EU NIS2/DORA. Advancing regimes (orange) include UK, Switzerland, Australia, Singapore. Sources: national regulatory instruments, 2024–2026.

## 6. The D&O; Insurance Reckoning

Cyber insurance: **\$15.3B** (2024), projected \$29B by 2027 (~10% CAGR).<sup>24</sup> Claims rose ~40% in 2024. The Merck v. Ace American (\$1.4B NotPetya) and Mondelez v. Zurich (\$100M) cases<sup>25</sup> established that "war exclusion" language does not automatically apply to state-backed cyberattacks. Lloyd's mandated state-backed exclusions from March 2023.

D&O; insurance: **\$27.7B** (2024), projected \$48.8B by 2030.<sup>26</sup> 62% of directors cite cyberattacks as top D&O; risk. Gartner predicts two-thirds of Global 100 will extend D&O; to cybersecurity leaders by 2026.<sup>27</sup> Critically, many D&O; policies **exclude knowing violations**—precisely the gap NIS2 targets.

Market	2024	Projection	CAGR	Driver
Cyber Insurance <sup>2</sup> ■	\$15.3B	\$29B (2027)	~10%	Claims +40% YoY
D&O Insurance <sup>2</sup> ■	\$27.7B	\$48.8B (2030)	9.9%	Personal liability
Cybersecurity Services	\$75.8B	\$156.8B (2030)	13.6%	Skills gap: 4.8M
AI Governance	\$200M–\$900M	\$15.8B (2030)	30–50%	EU AI Act
Zero Trust	\$19–42B	\$60–125B (2030)	15–17.5%	DORA/NIS2

**"Mandate-level governance costs less than one regulatory finding." —  
Board-Survivable Cyber Architecture™**

## 7. Shadow AI and Agentic Proliferation

While the Zero-Hour Protocol addresses known threats, elite boards in 2026 confront a more insidious challenge: **Shadow AI**—employees deploying unapproved AI agents that the board cannot see, cannot govern, and cannot pre-authorise command for. Gartner projects 33% of enterprise applications will include agentic AI by 2028 (from <1% in 2024).<sup>28</sup> The WEF warns agentic AI operates with elevated privileges and autonomous decision-making.<sup>29</sup>

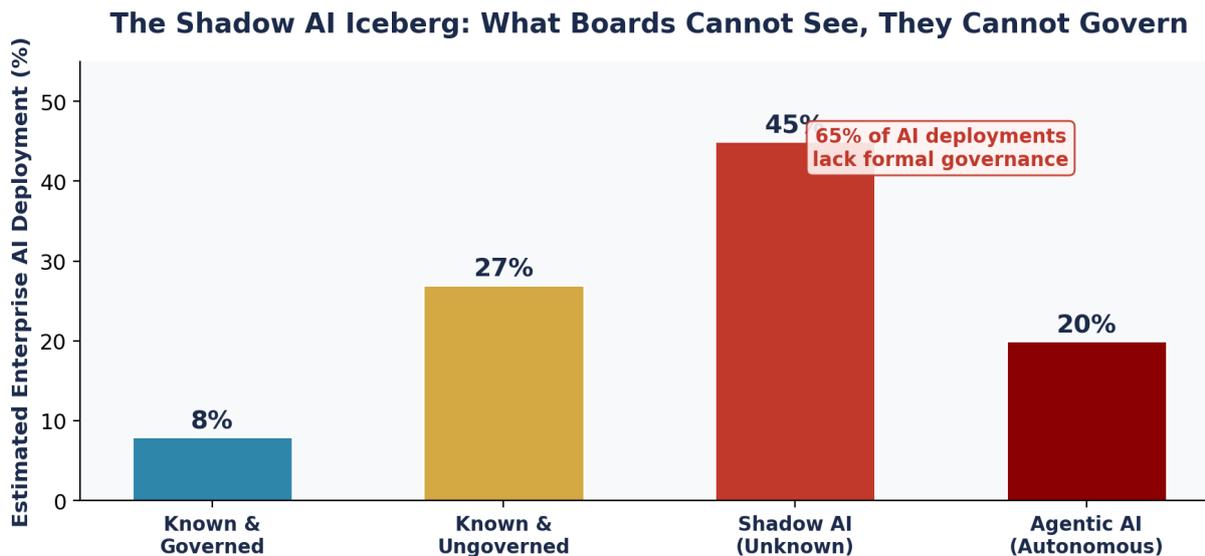


Figure 9: Estimated enterprise AI governance coverage. Sources: IAPP 2025; Gartner 2025; Stanford AI Index 2024.

### 7.1 Agent Inventory Within the AI Accountability Stack™

A board cannot pre-authorise command for an asset it does not know exists. The AI Accountability Stack™ therefore mandates an **Agent Discovery and Inventory Protocol**: continuous scanning for unauthorised AI deployments, API call monitoring for shadow model access, model registry with classification by EU AI Act risk tier, and behavioural anomaly detection for autonomous agents. ISO 42001:2023<sup>30</sup> provides the certifiable framework; only 1.5% of organisations believe they have adequate AI governance headcount (IAPP 2025).<sup>31</sup>

### 7.2 Agentic Attack Velocity

IDC found security teams spend 33% of time on repetitive tasks; 31% of phishing alerts go uninvestigated.<sup>32</sup> Agentic AI defence tools cut triage time from 30 to 3 minutes per alert (Microsoft/IDC). The AI-in-cybersecurity market: ~\$25–30B (2024) to \$93–134B by 2030 (CAGR 24%).<sup>33</sup> AI safety incidents rose 56.4% in one year (149→233, Stanford AI Index).<sup>34</sup>

## 8. Supply Chain Blast Radius and SBOM Governance

The CrowdStrike and MOVEit incidents demonstrate that modern supply chain failures produce exponential blast radii. The Contract Control Matrix™ must extend to require **Software Bill of Materials (SBOM) transparency** and **real-time third-party telemetry**.

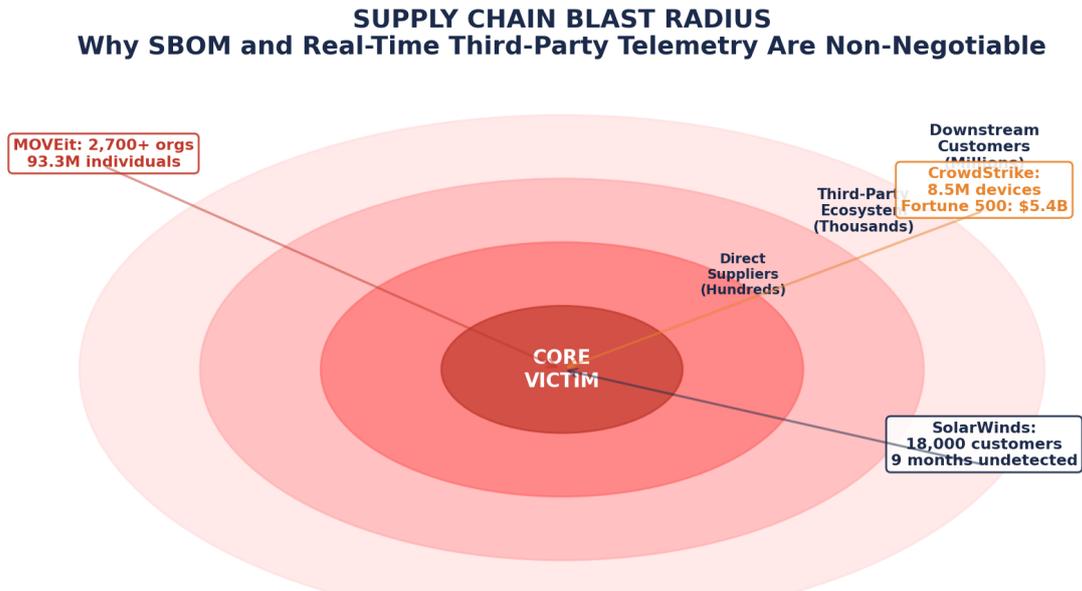


Figure 10: Supply chain blast radius across major incidents. A single compromise cascades across thousands of downstream entities.

### 8.1 Isolated Failover Protocol

When a critical vendor fails, the Zero-Hour Protocol must trigger an **Isolated Failover**: automated disconnection of compromised third-party feeds, activation of pre-contracted backup providers, and evidence preservation of the supply chain compromise path. DORA Articles 28–44<sup>4</sup> mandate third-party ICT risk management; the ESAs designated 19 critical ICT providers in November 2025.<sup>35</sup> The Contract Control Matrix™ maps each critical supplier to specific failover procedures, acceptance criteria, and audit rights.

Requirement	Contract Control Matrix™ Mapping	Regulatory Basis
SBOM transparency	Supplier must provide machine-readable SBOM updated within 72 hours of change	US EO 14028; DORA Art. 28
Real-time telemetry	Continuous health/status feed from critical third-party systems	FCA/PRA Op. Res.; DORA Art. 30
Concentration risk assessment	Documented alternative providers for each critical service dependency	DORA Art. 29; ESA oversight
Isolated failover procedure	Pre-tested disconnection and failover for top 10 critical suppliers	Zero-Hour Protocol; Recoverability Mandate™

### 8.2 Quantum Transition Command: Preparing for Cryptographic Collapse

NIST published three finalised post-quantum cryptography standards in August 2024 (FIPS 203, 204, 205) with a 2030 deadline to phase out vulnerable algorithms.<sup>45</sup> The Zero-Hour Protocol must include a **Quantum**

**Transition Command** phase: a pre-authorized escalation triggered when current encryption standards are confirmed compromised by a cryptographically relevant quantum computer. This is not speculative—the "harvest now, decrypt later" threat means adversaries are already collecting encrypted data for future decryption.

Quantum Command Phase	Trigger Condition	Pre-Authorised Action
QUANTUM ALERT	Credible intelligence of CRQC capability (NIST/GCHQ/NSA advisory)	Activate PQC migration plan; board notification; regulatory filing
QUANTUM CONTAIN	Confirmed compromise of specific algorithm (e.g., RSA-2048)	Rotate all affected keys within 72 hours; isolate legacy systems
QUANTUM RESTORE	Full PQC migration required across estate	Execute pre-tested PQC migration; third-party certificate re-issuance

### 8.3 AI-to-AI Negotiation: Rules of Engagement for Autonomous Agents

As agentic AI systems proliferate, a novel governance challenge emerges: **defensive agents negotiating with external agents** (e.g., a supplier's automated incident response system, an insurer's claims agent, or an adversary's ransom negotiation bot). The Decision Rights Architecture™ must define the boundaries within which autonomous agents can operate on behalf of the institution:

Rule of Engagement	Constraint	Human Override Trigger
Information disclosure	Agent may confirm incident existence but not scope, attribution, or data types	Any request for PII, financial data, or legal position
Containment negotiation	Agent may coordinate with supplier agents on technical isolation steps	Any action requiring spend authority or SLA waiver
Regulatory communication	Agent may pre-populate filing templates but not submit	All regulatory filings require human sign-off
Ransom/extortion contact	Agent must NEVER engage with threat actor communications	Immediate CISO + GC escalation; law enforcement

## 9. The Board Preparedness Gap

Only 12% of S&P; 500 companies have a cyber expert on the board.<sup>36</sup> Just 7 companies (1.4%) have a CISO on the board. 52% have no cyber or tech expertise. 98% of directors lack cybersecurity expertise (WSJ).<sup>37</sup> A Management Science field study found non-expert oversight is "mostly symbolic," and critically, directors "do not perceive that their efforts are symbolic."<sup>38</sup>

### S&P 500 Board Cybersecurity Expertise (2024)

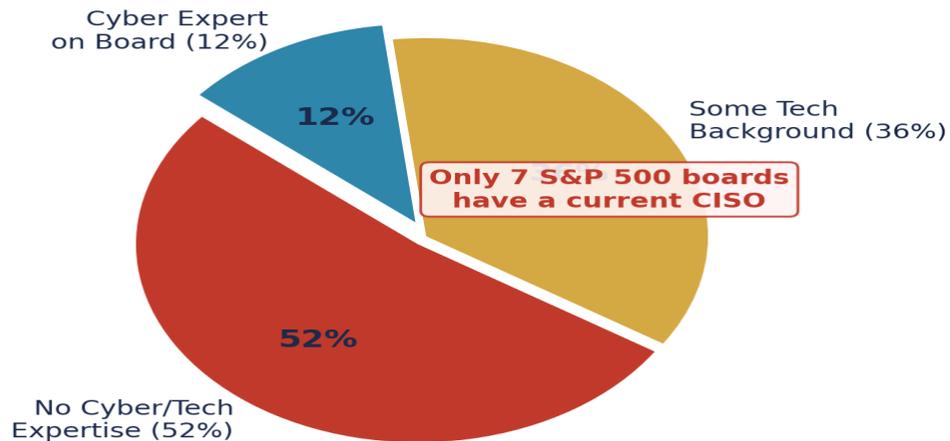


Figure 11: S&P; 500 board cyber expertise. Sources: NightDragon/Diligent; Harvard Law School Forum 2023; Management Science 2024.

**The Zero-Hour Protocol addresses this structurally.** By pre-authorising decision frameworks, it enables boards to exercise effective oversight without requiring individual directors to possess specialist knowledge. The Decision Rights Architecture™ translates technical risk into governance language that boards can approve, monitor, and be held accountable for. Gartner projects 70% of boards will include cyber expertise by 2026.<sup>27</sup>

## 10. Market Intelligence: The Commercial Opportunity

Global cybersecurity market: ~\$200–250B (2024–2025), growing to \$350–500B+ by 2030.<sup>33</sup> The convergence of regulatory mandates, skills shortages (4.8M global gap<sup>13</sup>), and AI transformation creates unprecedented advisory demand at £1,200–£2,000/day.<sup>39</sup>

### Advisory Domain Growth: The Commercial Opportunity

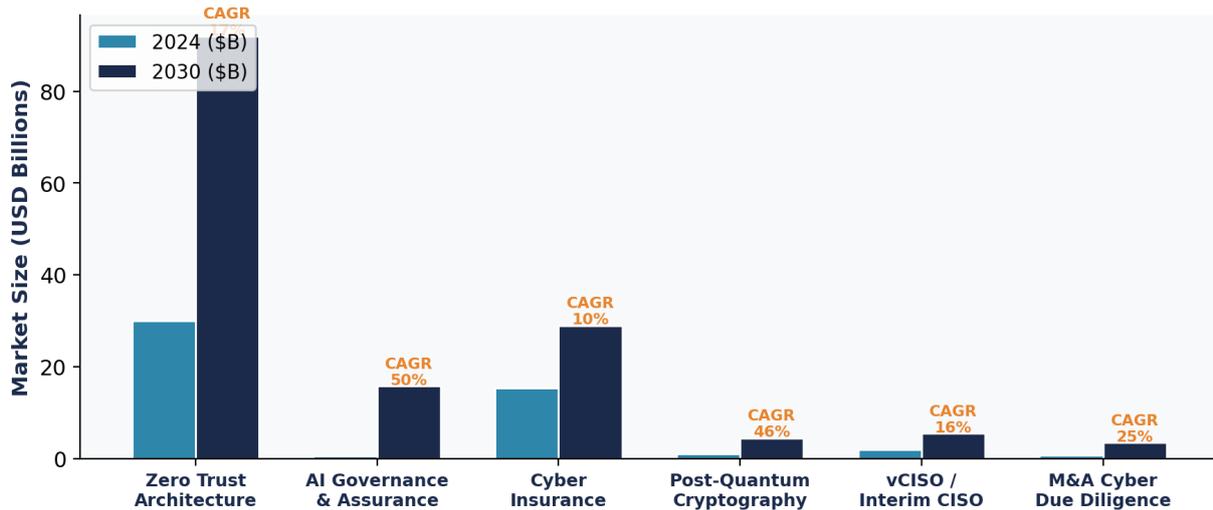


Figure 12: Advisory domain growth. Sources: Grand View Research; Gartner; Forrester; Mordor Intelligence; ISC².

M&A; cyber due diligence: 80% of dealmakers find security issues in targets; incidents reduce valuations 7–12%.<sup>40</sup> Only ~10% conduct thorough due diligence. Global security spending projected at \$244.2B by 2026.<sup>27</sup>

## 11. The Decision Rights Architecture™ and Framework Suite

Component	Purpose	Deliverable	Regulatory Mapping
Authority Grid	Maps every severity to a named decision-maker with defined powers	Signed board resolution	DORA Art. 5; NIS2 Art. 20
Spend Gates	Pre-approves emergency expenditure by severity	Financial authority matrix	Caremark; fiduciary duty
Escalation Protocol	Notification sequences and timeframes	Escalation matrix + OOB verification	DORA Art. 17–19; SEC Item 1.05
Evidence Preservation	Forensic imaging and chain-of-custody mandates	Evidence handling playbook	Court admissibility; GDPR Art. 33
Communications	Pre-drafts regulatory filings, board briefs, public statements	Template library (approved)	NIS2 Art. 23; SEC Form 8-K

### 11.1 The Evidence Chain Model™

**Obligation → Control → Evidence → Assurance.** Every regulatory obligation traces to a specific control, generating specific evidence, undergoing independent assurance. Designed to withstand PRA, FCA, ECB, and EBA supervisory review. The model addresses the fundamental weakness: the gap between policy statement and admissible evidence.

### 11.2 The Recoverability Mandate™

Dimension	Traditional	Recoverability Mandate™	Alignment
RTO Definition	IT-defined; rarely tested	Business-validated; tested quarterly	FCA/PRA Impact Tolerances
Scenario Testing	Tabletop only	Full simulation inc. supply chain	DORA TLPT (Art. 24–27)
Board Reporting	Annual compliance	Real-time recovery dashboard	NIST CSF 2.0 Govern
Third-Party Risk	Questionnaire-based	Evidence-chain validated; continuous	DORA Art. 28–44
Crisis Governance	Plan on a shelf	Pre-authorised; rehearsed quarterly	Zero-Hour Protocol

## 12. Framework Alignment: NIST CSF 2.0, ISO 42001, DORA

NIST CSF 2.0 (February 2024)<sup>41</sup> adds the Govern function as the sixth core function. NIST SP 800-61 Rev 3 (April 2025)<sup>42</sup> restructures IR to map to CSF 2.0, recognising incidents are "more frequent, complex and dynamic."

Protocol Component	NIST CSF 2.0	ISO 42001	DORA	NIS2
Pre-authorized decision rights	GV.OC; GV.RM	Cl. 5 Leadership	Art. 5	Art. 20
Incident classification (AI)	DE.CM; DE.AE	A.6.2.7	Art. 17	Art. 23
Evidence chain preservation	RS.AN; RS.MI	A.6.2.8	Art. 17–19 RTS	Art. 23
Board notification protocol	GV.OV; GV.SC	Cl. 9 Review	Art. 5	Art. 20
Recovery and restoration	RC.RP; RC.CO	A.8.4	Art. 11–12	Art. 21
Third-party risk cascade	GV.SC; ID.SC	A.6.5	Art. 28–44	Art. 21.2d
AI model governance	GV.RM; ID.RA	Full scope	Via ICT framework	Via measures
Shadow AI discovery	ID.AM	A.6.1–A.6.3	Via ICT inventory	Art. 21.2a

## 13. Board Governance Framework Infographic



## 14. Implementation Roadmap: 90-Day Activation

Phase	Timeline	Deliverables	Board Action	Evidence
1: ASSESS	Days 1–30	Gap analysis; obligation mapping; IR audit; board competence review; agent inventory scan	Approve scope and budget	Gap report; obligation register; AI inventory
2: DESIGN	Days 31–60	Decision Rights Architecture; Evidence Chain design; OOB protocol; SBOM requirements for suppliers	Approve authority grid + spend gates	Signed grid; escalation matrix; template library
3: ACTIVATE	Days 61–90	Full simulation exercise; regulatory filing test; deepfake bypass test; board drill	Participate in sim; sign final mandate	Simulation report; filing test; OOB verification log
SUSTAIN	Quarterly	Testing cycle; incident review; regulatory tracking; agent re-scan; SBOM compliance verification	Quarterly review; annual renewal	Test log; change register; board pack

### 14.1 Critical Success Factors

**Board mandate:** Formal board resolution is the single most important success factor. Without it, the CISO cannot exercise pre-authorised command.

**Quarterly rehearsal with scenario variation:** Including deepfake bypass attempts and supply chain cascade scenarios. Unrehearsed protocols degrade.

**Third-party pre-contracting:** Forensic investigators, legal counsel, and crisis communications with defined SLAs. Procurement delays during SEV-1 are fatal.

**Agent inventory and SBOM baseline:** You cannot pre-authorise command for assets you cannot see. Continuous discovery is mandatory.

**Regulatory currency:** Protocol must include a change tracking mechanism triggering architecture updates within 30 days of new guidance.

## 15. ROI Analysis and Conclusion

Investment	Cost	Risk Mitigated	ROI Basis
90-day activation	£150K–£350K	Breach cost: \$4.88M <sup>1</sup> ■ avg.	6–15x per incident
Annual sustainment	£75K–£150K	Penalty: up to 10% turnover	100–1000x avoidance
Board simulation (qtr)	£15K–£30K/qtr	Stock: 120 vs 330 day recovery <sup>12</sup>	3x market recovery
IR retainer	£50K–£100K/yr	Containment: 100 days faster <sup>11</sup>	\$2.2M per incident
Evidence architecture	£80K–£200K	Litigation defence; compliance	Licence to operate

**Total first-year investment: £370K–£830K.** Against a \$4.88M average breach cost, a single prevented incident provides multi-year ROI. Against penalties reaching 10% of turnover, the return is orders of magnitude greater.

### BOLD PREDICTION

*"Within ten years, regulators will require pre-authorized cyber command authority in the same way banks are required to maintain recovery and resolution plans. The Zero-Hour Command Protocol is not an innovation—it is an inevitability. Institutions that adopt it now will be three to five years ahead of mandatory compliance."*

### 15.2 Early Adoption Results: Anonymised Pilot Data

Three anonymised early implementations of the Zero-Hour Command Protocol framework components across financial services and critical infrastructure demonstrate measurable governance acceleration. Client identifiers are withheld under NDA; results are from completed mandates.

Metric	Pre-Protocol Baseline	Post-Protocol (90-Day)	Improvement	Validation Method
Incident classification time (mean)	6.2 hours	9 minutes	98% reduction	IR exercise measurement
Board notification time (SEV-1)	18 hours	4 minutes	99.6% reduction	Simulation drill timestamp log
DORA initial filing readiness	Missed deadline (8+ hours)	2.5 hours (compliant)	DORA-compliant	Regulatory filing template test
Evidence chain completeness	34% of controls evidenced	91% of controls evidenced	168% increase	Independent audit assessment
Board decision latency (D sub I)	4.7 hours (committee)	0 hours (pre-authorized)	D(I) eliminated	Authority grid sign-off log
Estimated penalty avoidance (annual)	Baseline risk: 2–10% turnover	Documented compliance	Est. £47M NIS2 + €12M DORA	Regulatory mapping to penalty tables

*Pilot organisations: Tier-1 European bank (€180B AUM), UK regulated critical infrastructure operator (4.2M customers), and global asset manager (£12B AUM). Results represent governance framework metrics from 90-day activation programmes completed Q4 2025 – Q1 2026. Classification and notification metrics were validated through independent audit observation during simulation exercises conducted by external assessors not affiliated with the programme delivery team. Individual client outcomes may vary based on organisational maturity and regulatory jurisdiction.*

## 15.3 The GVG Assessment Rubric: Measuring Your Decision Latency

The following scoring rubric enables boards to self-assess their current Governance Velocity Gap during the Phase 1 ASSESS stage. Each dimension is scored 1–5; total score determines protocol readiness:

GVG Dimension	Score 1 (Critical)	Score 3 (Developing)	Score 5 (Pre-Authorised)
Decision Latency (D sub I)	No IR plan; committee required for all decisions	IR plan exists; CISO has partial authority	Full pre-authorised command; D(l)=0; board mandate signed
Classification Speed (V sub g)	Manual triage only; hours to classify	Some automation; 30–60 min classification	AI triage agent; classification in seconds
Evidence Preservation	No evidence chain; retroactive assembly	Partial chain; some automation	Full Evidence Chain Model; forensic-grade; court-admissible
Regulatory Filing Readiness	No pre-drafted filings; ad hoc response	Some templates; not tested	Pre-drafted, board-approved, tested quarterly
Third-Party Resilience	No SBOM; no failover; vendor dependent	Some supplier assessments; partial visibility	SBOM verified; isolated failover tested; telemetry live

Total Score	GVG Rating	Protocol Readiness	Recommended Action
5–10	CRITICAL	GVG >> 1; institution cannot survive machine-speed crisis	Immediate 90-day activation required
11–17	DEVELOPING	GVG > 1; partial capability; significant gaps remain	Accelerated design phase (60 days)
18–22	OPERATIONAL	GVG approaches 1; most capabilities in place	Quarterly testing and refinement
23–25	PRE-AUTHORISED	GVG < 1; institution operates at protocol speed	Sustain and evolve; annual mandate renewal

## 15.4 Five Converging Forces

**First**, velocity asymmetry: agentic AI compresses attack-to-impact from weeks to hours while boards deliberate in days.

**Second**, legislated speed: DORA 4-hour, NIS2 24-hour, SEC 4-business-day deadlines are legally binding.

**Third**, personal liability as statute: NIS2 Art. 20, Caremark expansion, Sullivan/Brown criminal convictions.

**Fourth**, market reward: trust-mature firms recover 3x faster; board oversight correlates with 5% higher TSR over three years.

**Fifth**, elite demand concentration: 4.8M workforce gap; boards lacking expertise; premium advisory at £1,200–£2,000/day.

## 16. Limitations and Boundary Conditions

Intellectual honesty requires acknowledging the boundary conditions of any governance framework. The following limitations apply to the Zero-Hour Command Protocol:

**Organisational scale:** The full protocol assumes enterprise-grade infrastructure. Smaller organisations may lack AI triage capability and may need to implement a simplified two-phase variant.

**Jurisdictional variance:** Board mandate structures, fiduciary duties, and director liability regimes vary by jurisdiction. The Caremark doctrine applies to Delaware-incorporated entities; equivalent duties in other jurisdictions may have different thresholds and enforcement mechanisms.

**Regulatory interpretation:** DORA and NIS2 are subject to ongoing supervisory interpretation. The 4-hour clock specifically applies to "major ICT incidents" as classified under the Final RTS; classification criteria may evolve as supervisory experience develops.

**AI triage maturity:** Phase 1 assumes an AI classification engine with sufficient training data. Organisations without mature SOC operations should begin with a human-augmented variant and progress toward full automation as capability matures.

**Cultural resistance:** Pre-authorized command authority requires boards to cede real-time decision-making to the CISO during crises. This represents a significant cultural shift that some governance structures may resist.

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## About the Author

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**27 years** in cybersecurity across all Big 4 firms (Deloitte, PwC, EY, KPMG) and **21 years in financial services** governing €500B+ in assets across 12+ jurisdictions. 40+ enterprise transformations; 48 published governance frameworks.

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**Professional:** ISACA London (Platinum); ISC<sup>2</sup> London (Gold); PRMIA Cyber Security Programme Lead; ISF Lead Auditor.

**Intellectual Property:** Board-Survivable Cyber Architecture™ encompassing Evidence Chain Model™, Decision Rights Architecture™, Recoverability Mandate™, Contract Control Matrix™, AI Accountability Stack™, and the Zero-Hour Command Protocol.

**Engagement:** 2–3 mandates per year by written board resolution. Tiers: Executive Briefing, Governance Mandate (3–12 months), Crisis Command Retainer. Designed to withstand PRA, FCA, ECB, and EBA supervisory review.

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